Cookie Notice

Effective date: 23 September 2026

PT Cipta Inteligensi Digital · https://genvizo.com/

This Notice explains the cookies used on GenVizo, why they are used, how long they remain, and how you can manage consent. It should be read with the Privacy Policy.

1 What Cookies Are

Cookies are small text files stored by a browser. First party cookies are set for the GenVizo domain. They may support security and sessions, remember settings, or measure website use. Similar browser storage technologies are covered by this Notice where they serve the same purpose.

2 Consent and Cookie Categories

- Necessary cookies support security, authentication, shopping cart functions, consent records, and other core features. They cannot be switched off through the consent tool where they are strictly necessary.
- Functional cookies remember optional settings. We use them only with consent where Indonesian law requires consent.
- Analytics cookies help us understand traffic, campaigns, and use of the website. They must remain blocked until the user gives valid consent where consent is required.

Consent must be freely given, specific, informed, and unambiguous. Refusing or withdrawing non-essential cookies must be as easy as accepting them and must not prevent use of core account or purchase functions. We keep a record of the consent choice for accountability.

3 Cookies Used on the Website

Cookie name	Provider	Type	Category	Purpose of use	Storage period
genvizo_session	GenVizo	First-party	Necessary	Keeps a User signed in and remembers the current session between requests.	Up to 120 minutes of inactivity
XSRF-TOKEN	GenVizo	First-party	Necessary	Protects forms and account actions against cross-site request forgery.	Up to 120 minutes of inactivity
cookie_consent	GenVizo	First-party	Necessary	Records the cookie choice made on this banner, so it is not asked again on every visit.	12 months

Cookie name	Provider	Type	Category	Purpose of use	Storage period
referer_session_id	GenVizo	First-party	Analytics	Marks a visit so the site it was referred from is counted once rather than on every page. Set only after Analytics consent, and removed when that consent is withdrawn.	139 days
_ga	Google Analytics	Third-party	Analytics	Distinguishes visitors for traffic and usage measurement. Set only where the Company has enabled Google Analytics and only after Analytics consent.	2 years
_ga_<container-id>	Google Analytics	Third-party	Analytics	Persists session state for Google Analytics 4 measurement. Set only where enabled and only after Analytics consent.	2 years
_gid	Google Analytics	Third-party	Analytics	Distinguishes visitors for short-term traffic measurement. Set only where enabled and only after Analytics consent.	24 hours
(varies)	Varies by integration the Company configures	First- or third-party	Functional or Analytics	The Company may enable an additional functional or analytics integration through the platform's own settings. Each one loads only after the User allows the Functional or Analytics category, and this table is updated when one is configured.	Varies by integration

4 Managing and Withdrawing Consent

Use the cookie settings link or consent banner to accept, reject, or change non-essential cookie choices. You can also delete or block cookies in browser settings. Blocking necessary cookies may prevent login, cart, security, or account functions. Withdrawing consent does not make processing that occurred before withdrawal unlawful.

5 Personal Data and Service Providers

Cookie identifiers, IP addresses, device details, referral information, and activity may be personal data. We process them for the purposes and legal grounds described in the Privacy Policy. Providers that support these cookies may process data on our instructions or, where disclosed, for their own legally permitted purposes.

6 Transfers and Retention

Cookie data may be processed outside Indonesia when a provider operates internationally. We apply the cross-border transfer safeguards described in the Privacy Policy. Each cookie's normal storage period appears in the table. Related server logs, consent records, or legal records may be retained

separately for security, accountability, or legal obligations.

7 Keeping the Table Accurate

We review the website when technologies change and update this table when cookies, providers, purposes, categories, or storage periods change. A material new purpose or non-essential cookie will not be enabled without any consent required by Indonesian law.

8 Your Rights

The Privacy Policy explains rights to information, access, correction, withdrawal of consent, restriction, deletion, objection, complaint, and compensation under Indonesian law. Requests may be sent to the contact below.

9 Changes to This Notice

We may update this Notice when technology, processing, or law changes. We will publish the new effective date and seek consent again where a change requires new consent.

10 Contact Us

Questions, complaints, refund requests, or privacy requests may be sent to PT Cipta Inteligensi Digital, Jl. Lapangan Bola No.5D, RT.7/RW.1, Kb. Jeruk, Kec. Kb. Jeruk, Kota Jakarta Barat, Daerah Khusus Ibukota Jakarta 11530, Indonesia. Email: ciptainteligensidigital@gmail.com. Sales email: ciptainteligensidigital@gmail.com. Telephone: +62 815 8421 2919.
